



Problem heater form

Got Questions?

Call 1-800-937-4681 to speak to one of our sales engineers.

Send To:

Hotset Corporation
 1045 Hartslake Rd.
 Battle Creek, MI 49037
 Attn: Problem Heater

Primary Contact and Company			Technical Contact (If it is not you)		
Address					
City	State	Zip	City	State	Zip
Primary Phone	Email			Email	

Problem Heater Detail Information

Description of the Problem	Application
	Operating Temperature

When does the problem occur?	What is the impact of the problem?

What percentage of the time does this problem occur	Is the problem isolated to one machine

What has changed prior to the problem occurring? (Circle all that apply)	How many heaters used annually
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Heater supplier environment process change relocation
 Change of materials change of temperature other _____

If the solution required tooling charges for optimal performance, is this something you are open to -- or do you prefer a solution with existing components?

If the heater supplied is a cartridge, coil or tubular heater, we will perform the analysis inclusive of opening the heater and determining root causes. Should any outside lab services be required, Hotset will advise you of related addition charges prior to commencing work.

What you will get

Services in the evaluation will be as follows:

- Evaluation of the heater
- Root cause report
- Sample of revised heater construction with explanation of design changes and impact upon root cause of failure